

# Making Telecommunication Connections Possible For All!

## Relay Services for Deaf & DeafBlind

Relay Colorado offers no-cost services that enable people who are Deaf or DeafBlind to place and receive phone calls by typing and reading during phone calls.

Dialing 711 automatically connects to a Communications Assistant which is easy and fast.

The Communications Assistant reads aloud your typed message to the other party and types the other party's spoken message for you to read.



## Captioned Telephone Services

Great for anyone with a hearing loss who prefers to talk, listen, and read captions on phone calls!

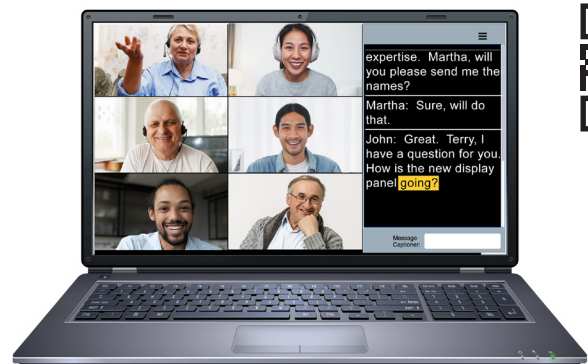
You can use a captioned telephone (CapTel) phone for your calls. You speak directly to the other party and the Captioner types the other party's spoken message for you to read while you listen.



## Relay Conference Captioning

Get captions for your conference calls, virtual meetings and webinars using any internet-connected device for this service: computer, laptop, tablet, or smartphone.

Live captioners keep up with the pace of the meeting and can even read users typed comments aloud if requested. And, you have the option to save the transcript from the call!



## Relay Services for Speech Disability

These services are designed for people who have a speech disability or those who use an assistive voice device. Relay Colorado provides services that allow them to communicate with anyone at any time on the phone. A Communications Assistant, specially trained to understand speech patterns, repeats their words as needed for clarity.



# Relay Colorado Outreach Program

Need a presentation, exhibit, training or individualized support? Relay Colorado Outreach Specialists will be there for you!

We are available to provide individualized support, educational presentations, offer training and webinars, or host a booth for support groups, schools, non-profit organizations and agencies to learn more about Relay Colorado and resources for those with hearing or speech loss.

- Lorri Dean, Outreach Specialist
- (303) 869-0528 (office)
- (801) 347-4245 (cell)
- [outreach\\_relaycolorado@state.co.us](mailto:outreach_relaycolorado@state.co.us)
- [relaycolorado.com](http://relaycolorado.com)



# Communications Technology Program (CTP)

Need telecommunications equipment and accessories for your communications access?

The Communications Technology Program (CTP) provides FREE communications technology, in addition to specialized deafblind equipment and training, to qualified deaf, hard of hearing, and deafblind individuals.

For more information on how to qualify or for an application, please contact:

- JoAnne Hirsch, CTP Manager
- [ctp.ccdhdb@state.co.us](mailto:ctp.ccdhdb@state.co.us)
- (720) 315-9493 (phone)
- (720) 949-7457 (videophone)
- [ccdhhdb.colorado.gov/CTP](http://ccdhhdb.colorado.gov/CTP)



# Colorado Public Utilities Commission (PUC)

Relay Colorado is a no-cost statewide program within the Colorado Public Utilities Commission (PUC).

The PUC serves the public interest by effectively regulating utilities and facilities so that the people of Colorado receive safe, reliable, and reasonably-priced services consistent with the economic, environmental and social values of our state. Relay Colorado is funded through a surcharge administered by the PUC that is charged monthly to voice service customers of landlines, wireless, and Voice over Internet Protocol.

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**COLORADO**  
Department of  
Regulatory Agencies  
Public Utilities Commission