Relay Conference Captioning (RCC)

Allows residents from Colorado who are deaf or hard of hearing to actively participate in multi-party teleconference calls, meetings, or webinars.

Sandy: Yes that's correct. I will set up a task list for individuals with their area of expertise. Martha, will you please send me their names?

Martha: Sure, will do that.

John: Great. Terry, I have a question for you. How is the new display panel going?

How to Schedule the RCC Service

- Go to **coloradorcc.com**
- Click the **Book an event now** link
- Fill out required information on the **online form**, including:
  - Contact and event information
  - Teleconference call number and access code
  - Date and time of event
  - Any other required fields
- Make an appointment **at least 48 hours** (two working days) in advance to guarantee the service
- Choose Transcript Options:
  - Retain a copy of the transcript on a server, or
  - Destroy a transcript after an event to protect your confidentiality
- Choose Participant Options:
  - Choose to allow participants to view a transcript only,
  - Both view and save, or
  - Not to view or save a transcript
- An e-mail confirmation is sent within one business day

To learn more, visit **coloradorelay.com/rcc**

OPTION 1: Relay Conference Captioning

Relay Conference Captioning (RCC) is a free service available for Colorado residents who are deaf or hard of hearing to actively participate in multi-party teleconference calls or web conferences by reading live captions through a web browser on a computer or mobile device.

How does RCC work?

1 Captioner listens and transcribes conference call.

2 Deaf/hard of hearing RCC participant reads the captioned conference call/meeting using a computer monitor, tablet or mobile device.

3 RCC participant who prefers to **TYPE**:
The RCC participant types (3a) comments or questions and sends via "Message to Captioner". Captioner (3b) reads aloud the RCC participant's comments or questions to conference call participants.

4 RCC participant who prefers to **SPEAK**:
The RCC participant speaks directly to conference call participants via the same conference bridge used by the captioner.

3b

1

Captioner

2 **3a**

4

Sandy: Yes that's co
individuals with their ar
you please send me their
Martha: Sure, will do that
John: Great. Terry, I hav
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had a phon

RCC Participant

OPTION 2: Embedded RCC

Embedded Relay Conference Captioning (RCC) is a feature that provides live streaming captions for spoken dialogue for web conferencing or webinars by using four popular webinar platforms: WebEx, Adobe Connect, Microsoft Live Meeting or YouTube Live.
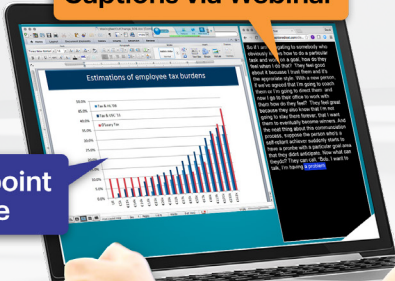

Live Streaming Captions via Webinar

Powerpoint Slide
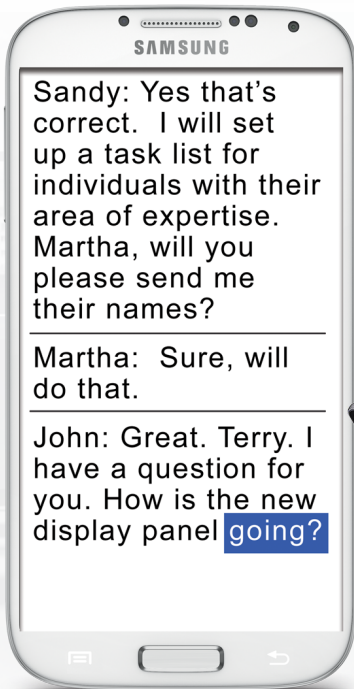
Estimations of employee tax burdens

OPTION 3: mobileRCC

Relay Conference Captioning is available for a mobile device when you are on the go!

How does mobileRCC work?

- Open the RCC confirmation link from your mobile device
- Enter your scheduled Event ID
- Enter your name
- Click Join

* *Data charges may apply.*

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To learn more, visit coloradorcc.com

RCC Tips

- Provide presentation materials in advance by responding to confirmation email for scheduled event
- Set ground rules to have speaker identify his or her name before speaking, which will help the person to know who is speaking
- Ability to change font size, font style, font color and background to meet your visual needs
- Transcripts must be requested at the time you submit your request

Contact information:

Presentation and Training Available

A team of outreach specialists are available to provide free demonstrations, trainings, presentations or support on how to use RCC in your home or office.

Contact us today if interested.

- Kristine Shipley
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  Email: kristine.m.shipley@sprint.com
- Websites: relaycolorado.com/rcc
            coloradorcc.com